Important activities of the Commission during the month of September

- During the month, the Commission convened three Annual Zonal/Sectoral Review Meetings with the Chief Executives/CMDs and Chief Vigilance Officers. The meetings with Defence Sector were held on 11.09.2013, Banking Sector-III held on 23.09.2013 and Coal Sector held on 25.09.2013. During these meetings, Commission emphasized on various aspects of vigilance administration, the need for bringing greater transparency and accountability in the functioning and for undertaking systemic improvements, leveraging of technology through e-procurement, reverse auctions etc. The Commission also underscored the need for updation of Manuals, sensitization of officials by conducting training programmes, effecting rotational transfer of officials, scrutiny of annual property returns. Further, matters pertaining to pendency of complaints/cases, delay in processing of vigilance cases and cases pertaining to sanction of prosecution were also reviewed by the Commission.

- Shri R.Sri Kumar, Vigilance Commissioner addressed the participants on the subject of ‘Vigilance as Management Function- Leveraging Technology’ in the course conducted by CBI at CBI Academy, Ghaziabad on 6.9.2013 for Chief Vigilance Officers of Public Sector Undertakings/Nationalized Banks.

- Shri J.M. Garg, Vigilance Commissioner addressed the executives of India Tourism Development Corporation Ltd.(ITDC) during a programme organized on skill and knowledge up-gradations on 24.09.2013, for ITDC executives and non-executives based on the current needs and existing business scenario to empower and boost the morale of the employees.
Dear Readers,

It gives me pleasure to re-dedicate the Commission’s XXX newsletter of Vigeye Vani to all its esteemed readers with an objective to disseminate information and knowledge about combating Corruption by way of delivering pragmatic solutions for enabling an organization immune to the menace of Corruption and also to evolve a built-in culture of Righteousness & Honesty in the organisation.

It is true that the malaise of Corruption is multifaceted which has to be targeted, simultaneously, from many directions. Few decades ago, there was a time when Corruption in public life, though present, but was not perceived as a serious threat by many in India. Slowly, as this scourge started expanding, some experts and political leaders started defending Corruption in their own ways. In fact, some time back, some economists were of the opinion that Corruption was the ‘Oil’ that lubricates the wheels of Economy/Government and play a role in cutting the red-tape and accelerating the decisions making, in the Government. And, today, to our surprise from the “time of indifference”, the Indian Polity, Society & even the Economy are now within the sway of Corruption and have assumed dangerous dimensions.

Also, now, the Indian Populace perceive Corruption as unjust, unethical and unfair to all & sundry. Each section of the Society is feeling the pinch. People have begun to raise their voice against corrupt practices and participate in campaign to fight corruption. Impatience and anger of the people has since translated into “public demonstrations”, warranting urgent steps/measures, at once, in the form of a multi-pronged approach. It will take time and the required consensus building, to translate the good ideas and programmes into action.

Vigeye Vani is one initiative of the Commission to disseminate the knowledge and the practical approach acquired by different organizations in this direction. The objective of Vigeye is to provide modest contribution towards speeding up the smooth transition. For making our effort successful, the contribution of different departments and CVOs are of immense help. Their practical and pragmatic approach to make their organization more pro-active in establishing vigilance set-up, will show the way for others. In this issue, we are including some of the approaches made by other Departments/Organisations.

I would again request all of you to give your feedback and suggestions for making the future issues of the Vigeye more focused.

Chief Editor:
Alok Bhatnagar,
Additional Secretary, CVC
राजमार्ग नीति की मूलभूतानों को श्री भारतेन्द्र हरिशचन्द्र ने बड़े ही सार्गर्षित रूप से व्यक्त किया है।

निज भाषा उन्नति आहै, सब उन्नति को मूल।
बिनु निज भाषा—झान के, मिट्ट न हिय को सूल।

केंद्रीय सत्तरता आयोग ने राजमार्ग की इतनी मूलभूतानों को अपने कार्य-कलाप में आत्मसात करते हुए राजमार्ग की गरिमा के साथ देश की अन्य भाषाओं के समान के प्रति भी कटिबंधन को प्रदर्शित किया है। संपूर्ण देश की समाजिक संस्कृति का प्रतिनिधित्व करते हुए आयोग निरंतर नई ऊंचाईयों को हासिल करने के लिए प्रयासरत है।

संध की राजमार्ग हिन्दी के प्रचार-प्रसार की दिशा में केंद्रीय सत्तरता आयोग में दिनांक 16 से 22 सितंबर, 2013 (सितंबर के तृतीय सप्ताह) का विविध बिनुओं पर कायमाही सम्मेलन हुई। इस अवसर पर केंद्रीय सत्तरता आयोग महादेश ने अपने संदेश में कहा कि राजमार्ग नीति का पालन करना हमारा संवैधानिक दायित्व है तथा हिन्दी में मूल टिपणी एवं पत्राचार में सहज हिन्दी के प्रयोग द्वारा हम अपने निर्धारित लक्ष्यों को प्राप्त कर सकते हैं। हमें राजमार्ग संबंधी अनुदानों का तेजस्वी दृढ़तापूर्वक पालन करने की आवश्यकता है। इस सत्र में एक प्रतिस्पर्धीत्व हिन्दी निविदा प्रतियोगिता का आयोजन किया गया जिसमें हिन्दी एवं अहिन्दी भाषी क्षेत्रों के कर्मचारियों ने भाग लिया। निविदा के विषय – (i) वैश्वीकरण के सांस्कृतिक लाभ, (ii) क्या खेलों का व्यवसाय करने राष्ट्रीय में है? तथा (iii) देश की अंतरराष्ट्रीय छवि सुधारने के लिए सार्वजनिक सुविधाओं के उपाय, देश में व्याप्त वर्तमान व्यवस्था से संबंधित थे। प्रतियोगियों के विचार बड़े प्रायोगिक एवं सार्गर्षित थे। हिन्दी क्षेत्र में प्रथम पुरस्कार श्री मुकुन्द माधव, सहायक ने प्राप्त किया। उन्होंने अपने निविदा में इस बात पर बल दिया कि वैश्वीकरण के साथ-साथ हमें अपनी सांस्कृतिक विभिन्नता को भी बनाए रखना चाहिए। अहिन्दी भाषा क्षेत्र में प्रथम पुरस्कार सुश्री सीमा दास, निजी सहायक ने प्राप्त किया। उन्होंने अपने निविदा में इस भावना को उजागर किया कि खेल के व्यवसायकरण के कुछ नकारात्मक पहलु हैं, जिन्हें दूर करने के लिए हमें खेलों के बुनियादी ढाँचे को जम्बूर करने के अलावा सुधारात्मक एवं अनुशासनात्मक कायावाहियों का सहायते से पालन करने की आवश्यकता है।

हिन्दी सप्ताह के समापन समारोह में सभी प्रतियोगियों का उठावहर्ष करते हुए केंद्रीय सत्तरता आयोग, श्री प्रदीप कुमार ने प्रस्तावना व्यक्त करते हुए कहा कि आयोग में इतनी अद्वितीय संख्या में कर्मचारियों/अधिकारियों द्वारा प्रतियोगिता में भाग लेना यह दर्शाता है कि कर्मचारियों में हिन्दी के प्रचार-प्रसार के लिए उत्साह एवं लगवन विद्यमान है। साथ ही उन्होंने कहा कि देश की अन्य भाषाओं में भी साहित्य बहुत समृद्ध है तथा हम सभी को उन भाषाओं के बारे में भी जानकारी होनी चाहिए।

हिन्दी सप्ताह के समापन समारोह में सत्तरता आयोगों श्री आर श्री कुमार तथा श्री ए.एम. गर्ग ने समारोह में शामिल सभी कर्मचारियों एवं अधिकारियों को हिन्दी के प्रयोग को बढ़ावा देने के लिए प्रेरित किया तथा हिन्दी एवं अहिन्दी भाषा क्षेत्रों में हो रहे हिन्दी के प्रचार-प्रसार के बारे में बताया।
Corruption Perception Index (CPI) and Life Expectancy – A surprising coincidence

In the United Nation’s Convention against Corruption (UNCAC) meeting held at Indonesia in the year 2008, it was clearly spelt out that the social sectors which are affected badly due to corruption prevalent in Government are Health, Education, Affordable Housing and Public Transportation. Thus corruption undermines the building blocks of Social Development and the social services which are most affected due to corruption is – Health Services. We will get surprising analogy, if we compare the Corruption perception Index – 2011 of a nation (source: Transparency International) and Life Expectancy of its citizens, as compiled in the chart hereunder:-

<table>
<thead>
<tr>
<th>RANK</th>
<th>COUNTRY</th>
<th>CPI MARKS</th>
<th>LIFE EXPECTANCY AT BIRTH (YEARS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>New Zealand</td>
<td>9.5</td>
<td>81</td>
</tr>
<tr>
<td>5</td>
<td>Singapore</td>
<td>9.2</td>
<td>82</td>
</tr>
<tr>
<td>8</td>
<td>Australia</td>
<td>8.8</td>
<td>82</td>
</tr>
<tr>
<td>8</td>
<td>Switzerland</td>
<td>8.8</td>
<td>83</td>
</tr>
<tr>
<td>10</td>
<td>Canada</td>
<td>8.7</td>
<td>82</td>
</tr>
<tr>
<td>12</td>
<td>Hong Kong</td>
<td>8.4</td>
<td>83</td>
</tr>
<tr>
<td>14</td>
<td>Germany</td>
<td>8.0</td>
<td>83</td>
</tr>
<tr>
<td>14</td>
<td>Japan</td>
<td>8.0</td>
<td>83</td>
</tr>
<tr>
<td>16</td>
<td>United Kingdom</td>
<td>7.8</td>
<td>80</td>
</tr>
<tr>
<td>24</td>
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<td>75</td>
<td>China</td>
<td>3.6</td>
<td>76</td>
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<tr>
<td>86</td>
<td>Srilanka</td>
<td>3.3</td>
<td>75</td>
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<tr>
<td>95</td>
<td>India</td>
<td>3.1</td>
<td>65</td>
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<tr>
<td>120</td>
<td>Bangladesh</td>
<td>2.7</td>
<td>70</td>
</tr>
<tr>
<td>134</td>
<td>Pakistan</td>
<td>2.5</td>
<td>67</td>
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<tr>
<td>180</td>
<td>Afghanistan</td>
<td>1.5</td>
<td>60</td>
</tr>
<tr>
<td>182</td>
<td>Somalia</td>
<td>1</td>
<td>50</td>
</tr>
</tbody>
</table>

Thus, We find that less corrupted countries enjoy life expectancy more than the worst-corrupted one.

(Source- Vigilance division of RITES write-up, UNCAC 2008’s report)
Quality Management System (QMS) in SAIL Vigilance

By: S Maheshwari, DGM (Vigilance) Corporate Vigilance, SAIL

Quality Management System (QMS) is an integrated concept and vigilance is a corner stone of the QMS. A unique pragmatic approach has been taken by SAIL to integrate these two important pillars i.e., Quality and Vigilance. The Editorial Board finds this article more meaningful in the present scenario.

Steel Authority of India Limited (SAIL) had started implementing Quality Management System (QMS) way back in 1993 and by 2005 all the major shops of its plants and units got accredited to ISO 9001 Quality Management System. To bring in the advantages of QMS into Vigilance set up due to the complexity in dealing with the Vigilance cases and also the statutory role of external agencies like CVC/CBI in deciding the future course of action in these cases, it was decided to introduce QMS in SAIL Vigilance as well.

SAIL was perhaps the first Public Sector Undertaking in the country which went for accreditation to ISO 9001:2008 Quality Management System for all its 14 Vigilance Units by M/s TUV (India) Pvt. Ltd. ISO 9001: 2000 was incorporated in SAIL Vigilance in the year 2005/06.

The implementation of QMS in SAIL Vigilance has brought about substantial improvement in the areas of:
- Efficient working
- Overall effectiveness,
- Fairness and transparency
- Continually measure, analyze, monitor and improve various parameters of vigilance system.

SAIL Vigilance integrates the Vigilance functions with ISO 9001:2008 Quality Management System. Standard Quality Procedures for all important activities have been documented in line with CVC guidelines and targets for these activities are set at the beginning of the year. Each year Corporate Vigilance organizes two internal audits conducted by SAIL Vigilance Officials followed by External Audit by the certifying agency M/s TUV (India) Pvt. Ltd. During the audit checks, all aspects of vigilance functioning are thoroughly scrutinised and a comprehensive report is generated. The findings of both internal audits as well as external audits are presented and deliberated in the Management Review Committee Meetings, which are chaired by CVO. Directions are issued for improving the functioning with regard to desired parameters of Existing Vigilance System across SAIL Vigilance units and Proceedings of the review meetings are circulated for effective implementation, monitoring and follow-up. ISO system helps in maintaining a transparent and uniform system of working in all the units of SAIL Vigilance and in achieving the customer satisfaction of its external Stakeholders like CVC, Ministry of Steel and CBI etc.

Contd........
Quality Management System (QMS) in SAIL Vigilance

The performance of Vigilance Function in plants/units is measured through Customer Satisfaction Index (Also known as Quality Management System Index). Various Vigilance processes like Registration and processing of complaints, investigation of cases, processing of vigilance cases, preparation of MIS reports, implementation of System Improvement Projects, conducting intensive examination of high value contract/purchase cases, conducting surprise checks/file scrutiny and evaluation of their effectiveness, processing for grant of Vigilance status, organizing training/awareness programs, maintenance and scrutiny of property returns as mentioned in the QMS Index are evaluated vis-à-vis quantitative as well as qualitative targets and time frame set for each activity.

SAIL Vigilance also regularly shares its experience with other PSUs on the implementation of QMS in its Vigilance function.

*************
COMBATING CORRUPTION BY MULTI-PRONGED APPROACH

By: ARUN KUMAR, DIRECTOR, CVC

Corruption is a widespread phenomenon that has existed from the earliest times and is prevalent everywhere, both in poor as well as in rich countries. It was Confucius who said that “Authority reduces human beings and that it ruins them”. Over two thousand years ago, Kautilya, the Prime Minister of King Chandragupt, described this phenomena in Arthshastra. In ancient Babylon and Egypt, corruption was prevalent within the Judicial milieu. In the present scenario, Corruption had been the cause of collapse of Government of Italy, Brazil, Pakistan, Congo – Democratic Republic, etc. The list of examples are endless. The evil effects of corruption can be effectively summed up in the UN Secretary General’s forward to the report on the “UN Convention Against Corruption” in 2004:

“Corruption is an insidious plague that has a wide range of corrosive effects on societies. It undermines democracy and the rule of law, leads to violation of human rights, distorts markets, erodes the quality of life and allows organized crime, terrorism and other threats to human security to flourish. ........... corruption hurts the poor disproportionately by diverting funds intended to development, undermining governments ability to provide basic services, feeding inequality and injustice and discouraging foreign aid and investment (UN, 2004).”

As we see, the wide manifestations of all pervasive corruption affect all aspects of human lives in all its complexities. Admittedly, there cannot be simple and straightforward recipe to tackle this problem or, a Magic Wand to kill the hydra-headed monster of corruption. The upsurge of civil society movement in recent years can serve the important purpose to enhance public awareness, but it doesn’t take a comprehensive view of the remedies for complex issues of corruption.

However, despite being corruption a timeless temptation and everywhere prevalent, there are ways of addressing such problems and perhaps preventing them. Dutton and Gynan in 2008 had stated that “Organization governed in virtuous and ethical actions fostered by individuals and collective may be less vulnerable to corruption”. It shows that there are ways to strengthen an organization’s immunity to the global pandemic of corruption. Multiple approaches that complement and reinforce each other will be required to effectively counter the evil effects of corruption.

The multi-faceted approach got its prominence in the initiatives taken up by the Central Vigilance Commission, which are a synthesis of thoughts developed in the annals of time and have the capability to stood in the test of time particularly, in Indian social-political and bureaucratic milieu, these are:

Contd.........
COMBATING CORRUPTION BY MULTI-PRONGED APPROACH

1- National Anti-Corruption Strategy  
2- Leveraging technology to prevent corruption  
3- Integrity in Public Procurement  
4- Awareness Campaign  
5- Provision for Whistle-Blower  
6- Improving the standards of Vigilance work.  
7- Computerisation of Commission’s work.  
8- Modern preventive Vigilance framework.  
9- International Co-operation

Our efforts are to finding its relevance in different contexts of Govt. Functioning. Samuel Paul in his book, “Fighting Corruption – the way forward” has rightly summed up that fighting on multiple fronts of corruption all at once or a naive faith in the use of ‘magic bullets’ to tackle corruption are seldom likely to yield results. What is more important is to create a widely shared understanding among citizens of multiple measures as suggested above, both preventive and preventive along with pro-active and system oriented approach, that are essential to achieve corruption control. Every step taken towards corruption control by government and civil society can then be viewed as positive contribution. Incremental changes that take us closer to the eradication of corruption are more likely to endure than a drastic assault that destroys the fabric of society. Individuals and law makers all have a role to play. And, play it, we must......

(Your feedback and comments are most welcome at vigeyevani@gmail.com and vigeye.vani@nic.in)

✧ I will not let anyone walk through my mind with their dirty feet .  
✧ Corruption and hypocrisy ought not to be inevitable products of democracy, as they undoubtedly are today.
✧ The history of the world is full of men who rose to leadership, by sheer force of self-confidence, bravery and tenacity. 

********** Mahatma Gandhi

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